



## **ACTIONWEAR SASKATOON INC.**

**114 Melville Street, Saskatoon, SK S7J 0R1**

### **Warranty and Return/Exchange Policy**

#### **Warranty**

Actionwear guarantees that all garments will be free of workmanship defects resulting from normal wear within six months of purchase for garments laundered per manufacturer's instructions. Laundry instructions are included on the garment tags and are available for download from our website downloads page. Fabric colour shifting or fading is excluded.

In the event of a garment issue, within the six-month warranty period, Actionwear will replace or repair all garments free of charge. Actionwear will determine, at its sole discretion, whether a returned garment is to be repaired or replaced. Please email, fax or call one of our Customer Service specialists using the contact information at the bottom of this page to obtain a Return Authorization number.

#### **Return Policy**

All returns and exchanges are subject to approval from Actionwear FR.

In the event an item needs to be returned or exchanged, please contact Actionwear FR at [sales@actionwear.ca](mailto:sales@actionwear.ca) to obtain a Return Authorization Number and further processing instructions.

Returns and Exchanges are subject to the following guidelines:

- Garments may be returned or exchanged within 30 days of the purchase date
- Garments must be clean, new, and unwashed
- Credit cannot be issued for personalized cresting, laundry labels, freight, or handling charges
- Stock items, if shipped as ordered and accepted as a return, are subject to a 5% restocking fee

#### **Custom Garments**

When an order for a custom size or custom styled garments is placed it cannot be cancelled, returned, refunded or replaced.

All garments returned to Actionwear must be clean.  
If a garment is sent back soiled it may be subject to a cleaning fee